

Prohibited & Restricted Item Guide

PARTNER is committed to maintaining compliance with any and all U.S. Export Regulations.
View the full Access USA compliance policy at <https://dev-www.partner-myus.com/terms-conditions-privacy>

Prohibited & Restricted Item Guide

What items are subject to restriction?

We restrict the export of certain items from the United States based on various Federal Government Regulations, internal business policy, and/or the carriers' policies. Please familiarize yourself with the information in this document to see if the item you wish to order may be subject to a restriction. These lists are comprehensive, but not all-inclusive.

Prohibited End Users & Entities

PARTNER reserves the right to deny the use of its service to any person or entity for any reason. PARTNER will not provide services to persons and/or entities identified on:

- (1) the U.S. Department of Commerce [Denied Persons List](#), [Entity List of proliferation concern](#), or [Unverified List](#);
- (2) the U.S. State Department [Debarred Parties List](#); or
- (3) the [List of Specially Designated Nationals and Blocked Persons](#) maintained by the U.S. Department of the Treasury's Office of Foreign Assets Control.

PARTNER also will not provide services to any person or entity that is directly or indirectly involved in the financing, commission, or support of terrorist activities or in the development or production of nuclear, chemical, biological weapons or in missile technology programs as specified in the U.S. Export Administration Regulations (15 C.F.R. part 744).

Prohibited Countries

PARTNER will not export items to these countries:



Products Requiring Export License

PARTNER will not directly or indirectly participate in any way in any transaction involving any commodity, software, or technology exported or to be exported from the United States that is subject to the International Trade in Arms Regulations (ITAR) or that would require an export license under the Export Administration Regulations (EAR). This also includes products originating from or manufactured in the "Prohibited Countries" list.

Safety of Transport

Some products may not be transported via airplane. These include, but are not limited to, certain corrosive chemicals, explosives, radioactive materials, and other dangerous goods. For more information about what dangerous goods that you may not be able to export using PARTNER's services, please see the appropriate section below. Our Customer Service department is happy to assist you should you require further information.

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Counterfeit, Bootlegged or Pirated Items

PARTNER does not allow the export of Counterfeit items. This includes, but is not limited to, Movies, DVD's, Software, Clothing, Handbags and Purses, and Sunglasses. Please do not send such merchandise to the PARTNER facility. These items will be confiscated, forfeited from your account, and disposed of as required by applicable U.S. laws and regulations.

Drugs / Contraband

PARTNER has a strict ZERO TOLERANCE policy for illegal drugs. These products are prohibited and will be handed over to the authorities:

- Controlled or illicit substances as defined by the U.S. Drug Enforcement Agency (DEA), including Narcotics, Cannabis/Marijuana, and Psychotropic Drugs
- Unidentified powders, liquids, pills or other substance of any kind
- Chemicals
- Synthetic Cannabis / Herbal Incense

The account of any Member who ships illegal drugs will be subject to termination.

Alcohol & Tobacco

Alcohol & Tobacco products are restricted for import into some countries. Alcohol products also can be restricted due to Hazardous Materials/Dangerous Goods Transport Regulations. ****Please Note: E-Cigarettes and similar products may be treated as a tobacco product and prohibited for import into certain countries.****

Currency, Gems, Precious Metals & Stones

PARTNER does not allow Currency or Monetary Instruments to be exported through our facility. These items will be returned to the original sender, when possible. They cannot be sent to an alternate U.S. address.

- Cash (Banknotes & Coins)
- Checks (including Traveler's Checks)
- Bank Drafts
- Bearer Bonds and other monetary instruments
- Credit Cards
- Gold, Silver, or Platinum Bullion/Bars
- Rough Diamonds
- Loose Diamonds or Gems

Dental, Veterinary & Medical Devices

PARTNER does not accept Professional Medical Equipment if a Prescription or Medical License is required for purchase. Many times the item will state "RX Only" or "US Law Restricts the Sale of this Device For or On the Order of a Physician".

Such items may include:

- Dental Devices & Supplies
(example: Dental Drills, Cements, Resins)
- Veterinary Devices & Supplies
(examples: Surgical Equipment for Animals)
- Medical Devices & Supplies
(examples: Syringes, Surgical Equipment)

Medicines, Dietary Supplements & Cosmetics

PARTNER does not export Prescription (“RX”) Medications of any kind; this includes Human Growth Hormones (HGH), Prohormones, and Stem Cell derived medications (even if not RX). PARTNER also does not export over-the-counter (OTC) medications that are shipped to our facility from outside of the United States. In addition, any OTC Medications or Dietary Supplements must adhere to the U.S. Food & Drug Administration’s (FDA) Labeling Guidelines. Products may also be denied for export if found to be harmful to consumers or have consumer health warnings from Governments or Advocacy Groups (e.g., Hoodia).

OTC Medications, Dietary Supplements & Cosmetics are prohibited when they:

- Are shipped to us from outside of the US (does not apply to Cosmetics)
- Are not packaged and labeled in English
- Are opened or not fully and properly packaged
- Do not adhere to the FDA Labeling Guidelines
- Contain an ingredient that is not approved by the FDA

Dietary Supplements are defined as:

- Vitamins
- Minerals
- Herbs or Botanicals
- Amino Acids
- Concentrates, Metabolites, Constituents, Extracts, or a combination of any ingredient mentioned above

OTC Medications, Dietary Supplements & Cosmetics may be restricted or prohibited by the importing country; you are responsible for ensuring any such merchandise may be properly imported into the destination country.

Please Note: You are strongly advised to ensure your orders originate from within the US. If a product is prohibited and it came from a Merchant outside the US, it will not be eligible for return and will be properly disposed.

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Electronics

PARTNER does not accept Electronics that require the use of an Export License from either the U.S. Department of Commerce’s Bureau of Industry and Security (BIS) or the U.S. Department of State’s Directorate of Defense Trade Controls (DDTC). While many electronics are restricted or prohibited from exporting, many are not. Please contact your PARTNER Account Manager if you are unsure of an item’s classification before having it sent to our facility.

The following are examples of electronics and individual components that may not be exported in many instances:

- Integrated circuits
- Processors
- Microprocessor chips, microcontrollers, and other similar components
- Satellite Phones
- Ruggedized Computers
- High Powered / Commercial Grade Networking Devices (e.g., Servers & Routers)
- Military Grade Electronics of any kind
- High End Encryption Devices
- Robotics
- Some Biometric Devices
- High End GPS, Radar, and Sonar Devices
- High End Communications Devices / Radios
- Bitcoin Miners/Wallets/Products
- Rack Mountable Electronics
- Spy Cameras/Recorders, Surreptitious Listening Devices

TIP: To help expedite our determination for encrypted products, you can request the Merchant or Manufacturer provide their company “ERN” (Encryption Review Number) and product “CCATS” (Commodity Classification Number) along with the product’s “ECCN” (Export Classification Control Number) or contact our Customer Care Agents for assistance prior to purchasing your product.

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Firearms, Weaponry & Military/Tactical Equipment

All of the following Firearms, Weaponry, and Military/Tactical items are prohibited and will not be exported by PARTNER:

- Weapon Accessories, including:
 - Magazines/Ammunition Clips
 - Butt-Stocks, Forends
 - Gun Barrels
 - Firing pins, Hammers
 - Trigger Housings
 - Upper or Lower Receivers
 - Pistol Grips, Ammo Extenders
 - Weapon Lasers
 - Holographic Weapon Sights
 - Red Dot Sights
 - Reticle Sights
 - Rifle Scopes
 - Thermal Imaging/Night Vision Scopes
- Firearms, Guns (whether real or replica)
- Ammunition, Bullets, Cartridges, Gun Powder, including Jewelry made of or containing bullets/casings
- Tactical/Military Helmets
- Body Armor/Kevlar (both soft and hard)
- Gas Masks and Gas Mask Filters
- Mace, Pepper Spray
- Bayonets
- Brass Knuckles or similar articles
- Stun-Guns, Stun-Batons, Tasers
- Batons, Saps, Billy Clubs
- Metal Hand-Cuffs, Plastic Zip-Tie Restraints
- Police or Military Uniforms
- Cane Swords, Gravity Knives, Butterfly Knives, Automatic Knives (note: some countries may prohibit certain kinds of knives and swords)

Please note that this list is not exhaustive.

Lithium Batteries (Ion & Metal)

No batteries, including Ion and Metal Lithium batteries, can be exported UNLESS properly declared and packaged according to U.S. and International Transport Regulations. Unlike many of our competitors, PARTNER has trained professionals who know the regulations and can help you export your batteries (and your merchandise that may contain such batteries) in compliance with all applicable U.S. laws. While at your direction PARTNER will package, label, mark, and document your items for compliant Dangerous Goods transportation, we will not allow any damaged, leaking, or defective batteries to be exported.

Pornographic Materials & Items

Certain countries prohibit the import of these items and as such PARTNER will not export these kinds of items to those countries. You, as the importer of record into the destination country, are responsible for ensuring that any and all items that you ask PARTNER to export from the United States satisfy all laws and regulations of the destination country.

- Adult Videos / Movies
- Adult Magazines / Books
- Sex Toys
- Other Adult Themed Products

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Hazardous Materials / Dangerous Goods for Transportation

Many products may be restricted or prohibited as Hazardous Materials for Transportation (Dangerous Goods). PARTNER has trained Dangerous Goods Specialists who can classify, package, label, and help you export certain products that are classified as Dangerous Goods. In order to confirm whether a product is considered a Dangerous Good and whether PARTNER is able to export the product on your behalf, we recommend you provide us with a Safety Data Sheet (SDS) (formally known as a Material Safety Data Sheet (MSDS)). Your Merchant should be able to provide you with this document. The following list is not exhaustive, and products may differ in classification depending on ingredients contained within the product. If an item is listed as Prohibited, PARTNER will not be able to export and may not be able to return the product domestically. If an item is listed as Restricted, PARTNER may be able to export the product depending on the classification, quantity, and destination country.

Prohibited

- Explosives
 - Detonating Cords, Blasting Caps, Fuses, Primers, Igniters
 - Ammunition/Cartridges, Gun Powder, Fireworks, Flares
 - Fireworks
 - Cap Gun Caps, Model Rocket Engines
- Fire Extinguishers
- Poisons & Toxic Substances
- Biological & Medical Cultures / Samples / Specimens
- Tear Gas
- Infectious Substances
- Laboratory Chemicals, including corrosives, acids, lye, or other strong bases, etc.
- Certain Oxidizing Agents
 - Chemical Oxygen Generators
 - Nitrates
 - Nitrites
 - Hydrogen Peroxide
 - Potassium Permanganate
- Radioactive materials, including irradiating devices and certain smoke alarms

Restricted

- Airbags, Air Bag Inflators, Seat Belt Pretensioners
- Fertilizers
- Paint, Varnish, Stains, Paint Thinners
- Acetone, Nail Polish, Nail Polish Remover
- Cologne, Perfume
- Aerosols, including hair spray, bug spray, shaving creams
- Compressed Gases, including CO2 cartridges
- Glues and adhesives
- Dyes
- Household Chemicals, including:
 - Window/Counter Cleaners
 - Drain/Oven Cleaners
 - Antifreeze
 - Alcohol-based Hand Sanitizers
- Water/Aquarium test kits
- Large or Strong Magnets
- Lead Acid Batteries
- Lithium Ion or Metal Batteries
- Lighters with fuel and Matches
- Meals Ready to Eat / MRE's
- Carbon or Activated Carbon
- Agricultural Chemicals, including pesticides and fungicides

Gambling Materials & Items

PARTNER will not export any of the following:

- Lottery Tickets
- Slot Machines or Other Gambling Devices, including parts and accessories

Miscellaneous Materials & Items

Certain “specially designed” items, parts, and accessories may be restricted for export. Please check with us prior to purchasing.

Categories that may contain restricted products include:

- Airplane parts and Aviation Equipment (Example: Gyroscopes, Accelerometers)
- Aerospace and Propulsion Items, including Commercial Drones and some Highly Sophisticated Consumer Drones
- Telecommunications & Information Security Equipment (Containing High-End Encryption and Decryption)
- High Powered Lasers and Sensors
- Materials Processing Items (Example: Sophisticated Pressure Valves and Metal Piping)

Country-Specific Exceptions

If an item you want to purchase falls into any category in this document, please contact Customer Service or see your [Country Profile](#) to determine whether your country permits exceptions.

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Animal, Reptile, Horticultural & Agricultural Items

PARTNER will not export live animals.

The following items and other parts of these animals and reptiles, even when incorporated into a product, can be restricted and may require the submission of an export declaration to the U.S. Fish and Wildlife Service. You may be required to provide the Genus, Species and Country of Origin for export classification purposes. Please contact Customer Service prior to sending any such items to your suite:

- Animal antlers, bones, claws, hair, fur, skin, and teeth
- Snake, alligator, crocodile, lizard, and other reptile skins
- Fish skin, shark teeth, shark cartilage supplements, and caviar (fish eggs/roe)
- Bird feathers and insects
- Coral, shells, starfish, sand dollars and other marine life
- Mother of Pearl items commonly found on watches, guitars, and jewelry items
- Seeds, plants, soil, and other agricultural products

Perishable Items, Including Foodstuffs

PARTNER will not export any of the following:

- Dry Ice
- Frozen Food
- Perishable Food
- Lab Reagents
- Biological Substances or Agents
- Live Bait
- Human Remains
- Flowers, Plants

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Additional Information

Additional information about many of the U.S. export regulations discussed in this document may be found at the following websites:

Export Regulatory Authorities:

- [Department of Commerce Bureau of Industry and Security](#)
- [Department of State Directorate of Defense Trade Controls](#)
- [Drug Enforcement Agency](#)
- [Food and Drug Administration](#)
- [Fish and Wildlife Service](#)
- [Department of Treasury Office of Foreign Asset Control](#)
- [Department of Energy](#)
- [Nuclear Regulatory Commission](#)
- [Department of Transportation](#)
- [Bureau of Alcohol, Tobacco and Firearms](#)

Official Compliance Policy

You can always view the most current Compliance Policy on the at:

<https://dev-www.partner-myus.com/terms-conditions-privacy>

Your Responsibility

This information contained in this document is only exemplary. You, as the importer of record into the destination country, are responsible for ensuring that any and all items that you ask PARTNER to export from the United States satisfy all laws and regulations of the destination country.